

ENERGY SOCIAL MEDIA LISTENING /// 1ST QTR 2019





# The Bellomy blenders are industry-specific reports designed to keep you informed about key social media metrics, insights, and trends in your industry. The blender is produced each quarter for Healthcare, Retail, Financial Services, Energy, and Consumer Products. Download them from our website every three months.



### volume + intensity of posts were flat

However, sentiment declined 10.7 points, indicating a decline in positive posts during Q1





**Volume decreased** 1% in the January to March period of 2019, year-over-year



#### sentiment change

#### Sentiment decreased 10.7 pts in the January to March period of 2019, year-over-year



#### intensity change

# Intensity decreased 2.5 pts in the January to March period of 2019, year-over-year

**Sentiment** A score that expresses the ratio of positive to negative sentiment about a topic

**Intensity** A score that expresses the ratio of strong emotions (such as "love" or "hate") to all emotions expressed about a topic



## shining a light on Solar

paul valach



Conversation about solar panels has increased thanks to corporate partnerships and California's recent mandate. While the spotlight on solar has garnered excitement, it has also raised some questions and concerns for consumers. The future may be bright for solar panels, but consumers need more information.





### California's requirement that every new home built in the state beginning in 2020 will be powered by solar generated buzz.

There was also talk about how Home Depot's expanded partnership with Sunrun and Vivint Solar will make solar panels more accessible.

### A common misconception is that solar panels will provide complete energy independence.

There is also a lack of understanding of battery storage, and customers may need help learning how to save money with solar panels.

Jobs are also a key part of the conversation about solar power.



Coal mines r filthy death traps. How about wind n solar power move the jobs into clean energy. Let's train these people to install solar panels



working people that will be losing their jobs

You have to figure out what you're doing with

solar. The first year I had it, it wasn't hooked up right, as far as the controls outside. So, I

got a big bill from PG&E. They came out and

fixed it, and gave me a sizeable refund, not all

of it. After that, it gets better.

Elizabeth Logan



### regions

year-over-year comparisons

NORTHEAST



volume change

SOUTHEAST



intensity change

MIDWEST





# regions year-over-year comparisons

WEST SOUTH CENTRAL



O.O%
volume change

-11.3

+4.0

MOUNTAIN



+9.0% volume change

-15.2

-6.9

PACIFIC



+38.0% volume change

-24.1

+8.7





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